

A unified and omnichannel intelligent automation platform

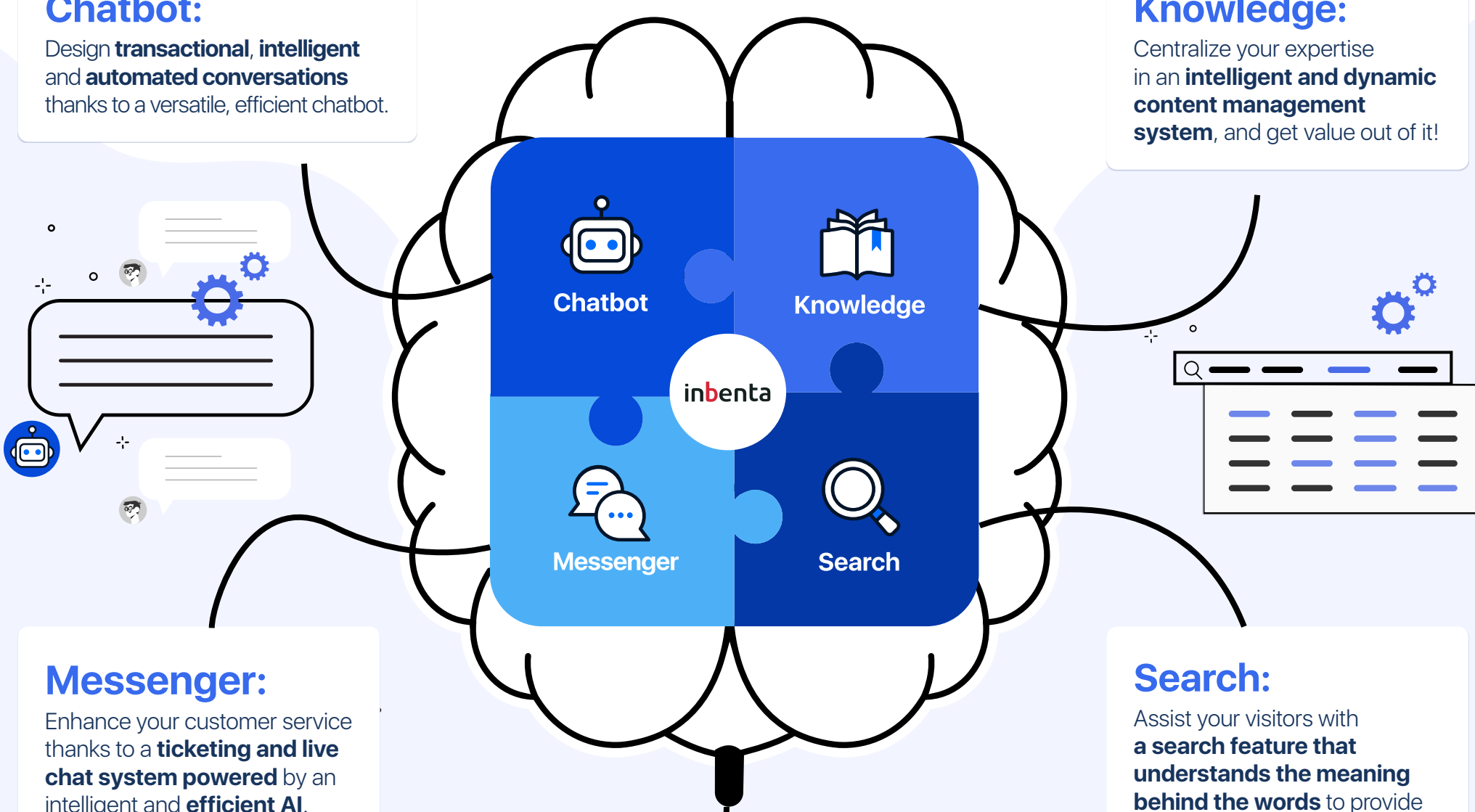
Optimize your self-service rates accross all channels in a unique environment using symbolic AI

Chatbot:

Design **transactional, intelligent** and **automated conversations** thanks to a versatile, efficient chatbot.

Knowledge:

Centralize your expertise in an **intelligent and dynamic content management system**, and get value out of it!



Messenger:

Enhance your customer service thanks to a **ticketing and live chat system** powered by an intelligent and **efficient AI**.

Search:

Assist your visitors with a **search feature that understands the meaning behind the words** to provide accurate and relevant results.

Symbolic AI

Understands the human language thanks to a patented Natural Language Processing (NLP) technology.

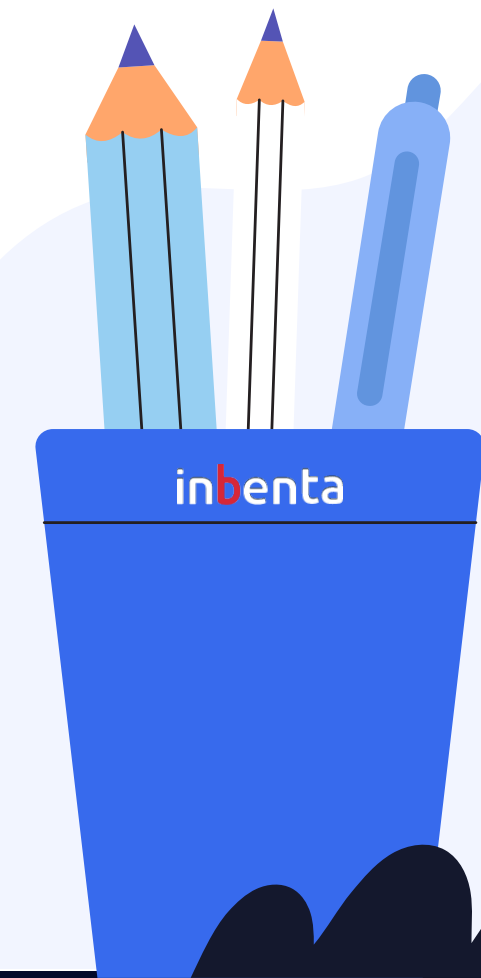
Transparent and explainable decision process and **no training data needed** thanks to **Inbenta's Lexicon**.

Learns and gets smarter every day thanks to the data collected.

Instant benefits



- ✓ A memorable and satisfying customer experience
- ✓ Increase in agent productivity and ROI
- ✓ Web conversion optimization
- ✓ Manage costs, meet SLAs, and achieve your CX goals



Are you experiencing the same challenges? Try our Customer Interaction Management Platform for free!

FREE TRIAL